

- 1. Has the 2021 FMR been approved or should we continue to use the current 2020 FMR for our calculations on the proposal?**

Please use the current 2020 FMR. The 2021 FMR is currently under review.

- 2. How are ESG-11 providers considered in this process?**

ESG Annual and ESG CARES are different contracts. Please view TDHCA video library to learn more about the differences between them: <https://www.tdhca.state.tx.us/home-division/esgp/video-library.htm>.

- 3. Are there any other documents that we need to review for this funding opportunity?**

All documents can be found on our website: <https://acamweb.org/funding-vendor-opportunities/>.

- 4. Can you please share the scores on the ESG 11 application? We'd like to see how we can improve our score for the next round of open funds.**

ACAM does not release the scoring information for ESG. Please refer to "Evaluation, Negotiation and Selection" on page 8 in the RFP.

- 5. Was the optional RFP conference recorded?**

It was not recorded. Please see the RFP on our website <https://acamweb.org/funding-vendor-opportunities/>.

- 6. Will the contract provide a subsidy for case management staff (e.g. case manager)?**

Please review the Budget Summary (Section H) in the RFP (Pg. 7 and 8). The RFP is located on our website: <https://acamweb.org/funding-vendor-opportunities/>.

- 7. Are we able to pay several months' rent in arrears as well as pay for future rent, or is it just past due rent?**

Please see the "Waiver" section in the RFP (pg. 14) and the Business Rules section "OVERVIEW OF SERVICE DELIVERY" (pg. 10) for more information.

- 8. Are we able to use EFSP funds in conjunction with other ESG funds for ESG 12 Cares Program?**

According to EFSP, EFSP funds cannot be used EFSP as match for ESG. However, you can serve the same client with ESG and EFSP so long as the client met the eligibility criteria for each program at the time of enrollment. Please see Business Rules section "RESTRICTIONS FOR RENTAL ASSISTANCE" on page 23 for more information.

9. If the utilities are included in the rental payment, are we able to pay that under rental assistance line item or would it be classified as financial assistance?

If the utilities are included in their rent payment per the lease, then it is under rental payment. If it is billed separate from the rent, then it is under financial assistance.

10. What is included in financial assistance? Is it just utilities? This answer is not specified in the business rules.

Please see the Business Rules on page 14 for the ESG Eligible Uses link.

11. Is there a match requirement?

Match information can be found here <https://www.tdhca.state.tx.us/home-division/esgp/videolibrary.htm>.

12. Will someone be in the office to accept the proposals?

Yes, and ACAM employee will be in the office.

13. Does the 50 people include all in the household or is it 50 households?

It is 50 people and not 50 households.

14. Will virtual tours for the Habitability Inspections still be accepted since COVID-19 is still an issue?

Please see the "Waiver" section in the RFP on page 13.

15. If there is a bill passed, at federal or local level, to continue the moratorium on evictions how will that impact the definition of "imminent risk of homelessness?"

If there is a moratorium in place, then it may delay some types of HP enrollment.

16. Is this a reimbursement contract? How long does it take to get reimbursed?

Yes, please see "Expectations" section D number 15 (page 4 and 5) in the RFP. Payment for services rendered averages 30-60 days depending on the contractor's accuracy on the submitted reports and invoices.

17. What if you do not have 90 days of working capital?

Please submit all working capital.

18. Where is the link for the Business Rules?

The Business Rules can be found on our website: <https://acamweb.org/funding-vendor-opportunities/> under the ESG 12 CARES RFP.

19. Does this contract pay late fees?

Please see the Business Rules (page 77 and 78) to review the Rental Assistance Agreement form on our website: <https://acamweb.org/funding-vendor-opportunities/> for more information.