2011 Summary of Activity and Capacity

In 2011, ACAM’s member nonprofits accomplished the following:

Clients Served (unduplicated count)
Total: 272,428
Average per member: 22,702

Services Provided (each client can receive more than one service)
Total: 1,124,872
Average per member: 93,739
Range: 13,782 – 388,528

Types of Service Provided
Total: 40
Average per member: 12
Range: 5-19 types of services

ACAM members’ collective strength and sustainability:

Annual Expenses 2011
Total: $47 million
Median: $1.3 million
Range: $175,912 - $30 million

Average age of the member organizations: 36 years
Range: 7 years - 107 years

Square Footage of Member Facilities
Total: 392,313 square feet
Average per member: 32,693 square feet
Range: 2,215 - 140,958 square feet

ACAM members’ collective workforce:

Volunteer workforce
Total number of volunteers: 11,779
Total volunteer hours: 309,470
Range: 37 volunteers - 2,975 volunteers
Value of volunteer hours @ $21.36/hr: $6,610,288
Average value per member: $550,857
Range: $10,296 - $1,373,106

Personnel
Total: 445 Full Time Equivalents (FTEs)
Average per member: 37 FTEs
Range: 1.5 - 247 FTEs

ACAM continues to grow its membership and services as community needs grow:
Total number of clients referred to other agencies in 2011 due to a shortage of funds: 15,655 (At the 2011 average cost per person of $138.83 per person, the gap is approximately $2.2 million.)