



ALLIANCE OF
COMMUNITY
ASSISTANCE
MINISTRIES

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Member Services Directory

**ALLIANCE OF COMMUNITY
ASSISTANCE MINISTRIES**

2011

Prepared by
Foy & Associates

Alliance of Community Assistance Ministries

Member Services Directory

Table of Contents

Introduction to the Alliance of Community Assistance Ministries (ACAM).....	1
ACAM Member Services Matrix.....	2
Catholic Charities of the Archdiocese of Galveston/Houston (CC)	3
East Fort Bend Human Needs Ministry (EFB)	7
Emergency Aid Coalition (EAC)	10
Epiphany Community Health Outreach Services (ECHOS)	13
Humble Area Assistance Ministries (HAAM)	16
Interfaith Caring Ministries (ICM)	19
Katy Christian Ministries (KCM)	22
Memorial Assistance Ministries (MAM)	25
My Brother’s Keeper Outreach Center (MBK)	28
St. Vincent’s House (SVH)	31
Wesley Community Center (Wesley House)	34
West Houston Assistance Ministries (WHAM)	37
ACAM Member Resale Store Directory.....	40

The Alliance of Community Assistance Ministries

770 South Post Oak Lane, Suite 525

Houston, Texas 77056

713.341.5335 tel 713.629.7702 fax

www.ACAMweb.org

Introduction to the Alliance of Community Assistance Ministries

ACAM is a collaborative committed to excellence in social services and capacity building for Community Assistance Ministries (CAMs) in the Greater Houston area.

MISSION: To provide social purpose ministries with a professional forum to strengthen their capacity to fulfill their mission.

VISION: A high-performing network of social purpose ministries, funders and community partners who, through synergistic alliances, will effect change for those in need.

ACAM builds nonprofit capacity to help members proactively respond to growing and changing community needs. ACAM's core program components include:

CAPACITY BUILDING: ACAM promotes sound practices in nonprofit operations and programming. Organizational assessments inform members on areas of strength and weakness and are used to develop capacity building plans. ACAM supports plan implementation through stipends for training and consulting and direct grants to develop organizational infrastructure.

NETWORKING AND TRAINING: This component promotes best practice knowledge, peer learning and information exchange for the following groups: executive directors, resource development managers, volunteer coordinators, client service managers and thrift store managers. Peer mentoring relationships are developed among executive directors. This component also helps to build relationships between ACAM members and funders.

ADVOCACY AND OUTREACH: This component is aimed at increasing membership by reaching out to underserved parts of Greater Houston, raising the profile of CAMs as service hubs in their communities and raising awareness around the issues affecting the people served by the CAMs. Activities are focused on rallying support for initiatives and funding that will provide pathways out of poverty for the CAMs' clients.

COLLABORATIVE INITIATIVES: ACAM helps members use their collective strength to develop city-wide service streams and service models that address root causes of poverty. ACAM also organizes member- and funder-driven initiatives to provide immediate response to member needs. ACAM is effective in coordinating efforts to address emergency situations affecting the lives of the clients served by the CAMs, including but not limited to disaster relief.

This directory was developed with assistance of the ACAM members and staff by Foy & Associates. Information about current programs, services and contacts is accurate to the best of our knowledge.

ACAM would like to thank Andrea Moore for donating the artwork on the front cover

ACAM Member Services Matrix

Service/CAM	Catholic Charities	East Fort Bend Human Needs Ministry	Emergency Aid Coalition	Epiphany Community Health Outreach Services	Humble Area Assistance Ministries	Interfaith Caring Ministries	Katy Christian Ministries	Memorial Assistance Ministries	My Brother's Keeper Outreach Center	St. Vincent's House	Wesley Community Center	West Houston Assistance Ministries
Adoption & Foster Care	X											
After School/Youth Program									X	X		
AIDS Ministry	X											
Application Assistance for Public Benefits				X	X			X			X	X
Assistance to the homeless					X							
Child Care Assistance Program						X						
Clothing/Resale Shop		X	X		X	X	X	X				X
Counseling*	X				X	X	X	X	X		X	
Documentation - ID			X		X			X				X
Domestic Violence				X			X	X				
Early Childhood Education									X	X		
Education - Computer Skills						X		X	X	X		X
Education - GED, ESL					X			X				X
Elderly Services	X	X	X			X					X	
Emergency Financial Aid	X				X				X	X		
Emergency Shelter Services	X							X	X			
Employment Services					X			X	X		X	X
Financial Workshops											X	
Food Bank/Pantry/Co-op	X	X	X	X	X	X	X		X	X	X	X
Holiday Meals, Baskets or Toys		X			X	X	X	X	X	X	X	X
Home Care Packs**								X				
Hot Breakfast			X									
Housing and Utilities	X	X			X	X	X	X	X	X	X	X
Hurricane Outreach Program			X									
Income Tax Preparation (VITA)								X				
Infant Formula/Infant Food				X	X	X			X			
Legal Aid	X				X			X				
Lunch (sack)			X					X				X
Meals on Wheels/Groceries			X						X			
Medical Screening and/or Services				X				X	X			
Medical/Prescriptions		X			X	X	X	X		X		X
Ministry Accessible by Bus			X	X				X	X		X	X
School Supplies/Uniforms		X	X	X	X	X	X	X	X	X	X	X
Sexual Abuse Center							X					
Transitional Housing	X											
Transportation Assistance	X				X	X		X	X	X		X
Refugee Services	X											
Vision Screenings, Dental Services				X								

As a collective, ACAM members served nearly 274,000 people with over half a million units of service in 2010.

*Mental health, domestic violence, children/family, parenting
 ** Household cleaning items, paper products, personal care items



Catholic Charities of the Archdiocese of Galveston/Houston (CC)

2900 Louisiana Street

Houston, TX 77006

(713) 526-4611

<http://www.catholiccharities.org/>

CONTACT PERSON OR INTAKE LINE:

Centralized Assess & Information (866) 649-5862

Hours vary according to program but are generally: Monday – Friday from 8 a.m. – 6 p.m.

Food Assistance Hours: Monday – Friday from 8 a.m. – 12 p.m. and 2 p.m. – 6 p.m.

MISSION:

The mission of Catholic Charities is to extend to all persons the healing ministry of Jesus Christ.

DESCRIPTION OF SERVICES OFFERED:

- ***Pregnancy, Adoption and Foster Care*** – Pregnancy Program provides case management services to pregnant and parenting young women and their families. Services include home visits with personalized parenting education, developmental testing of the baby, counseling, referrals for community resources, job training, education and/or employment. Call (713) 874-6760 for assistance.
Adoption services to birth parents include intensive counseling to help with their adoption plan and to understand and prepare for the grief and loss they will experience throughout the adoption process. Birth parents are helped to develop their openness plan, which includes selecting and meeting the adoptive family and other decisions concerning their baby. They are also provided with post-placement counseling and case management services. Call (713) 874-6769 for assistance.
Foster care services include temporary homes for abused, neglected and/or abandoned children, serving children in the managing conservatorship of Children's Protective Services between the ages of birth to 17. Prospective foster and adoptive families are recruited to provide temporary as well as permanent homes for these children. Call (713) 874-6583 for appointments, eligibility criteria and information.
- ***AIDS Ministry*** – Provides holistic services to those suffering from HIV/AIDS, while promoting self-sufficiency. Services include case management, spiritual support, HIV education and one-time financial assistance. Call (713) 874-6590 for more information.
- ***Counseling Services*** – Includes *couples therapy, premarital and marriage counseling and individual counseling* on a range of issues. The program also provides workshops on how to strengthen family relationships and improve individuals' quality of life. Fees are assessed based upon a sliding scale ranging from \$25 to \$80 per session depending upon family income and number of dependents. Services are available in English and Spanish. Contact the Family Counseling Intake Line at (713) 874-6590.
- ***Guadalupe Center*** – Services include *food, rent, utility and medication assistance* for individuals and families in crisis, as funding is available. Case managers work with

individuals during this time to help them locate jobs, job training and stable permanent housing. A client may be eligible for one-time rental assistance (one month of rent), short-term rental/utility assistance, case management or counseling services, as funding is available. Eligibility Criteria: Photo ID, proof of address and income verification. To qualify for rent/mortgage assistance, a vacate notice or an eviction notice is required. To qualify for utility assistance, clients must have a utility disconnect (cut-off) notice.

- **Legal Services** – Offered at the Cabrini Center. To become a client you must attend a “charla,” an informational session regarding immigration law. After attending the session, each person may speak individually with an attorney or accredited representative regarding his or her case. If it is a type of case that Cabrini Center may be able to handle, then the individual can make an appointment to come back for a full intake. There is no cost to attend a charla and receive an individual legal consultation. Cabrini Center’s charlas are offered the first three Tuesdays of each month at 1:00 p.m. The first and third Tuesdays are given in Spanish, and the second Tuesday is given in English. Call (713) 874-6570 for information.
- **Refugee Resettlement Services** – Assist refugees with all aspects of resettlement and ensures that they are offered appropriate service. Services include: apartment location and assistance; reception of refugee families at airport; orientation; assistance with Medicaid and Social Security certification; transportation assistance; coordination of school enrollment for children; health checkups; job development, placement, maintenance and career laddering assistance; financial assistance; and after school literacy and skills training services. The ultimate goal is that refugees achieve self-sufficiency through employment. Contact (713) 874-6511 for information.
- **Senior Services** – Goal of the program is to enhance the quality of life for seniors and to allow them to remain in the home of their choice for as long as possible. These services are free for seniors: comprehensive case management; assistance in developing an individualized service plan through an in-home assessment which includes a review of the senior's functional, medical, mental health and social needs; escort and transportation to medical appointments, grocery shopping and other necessary trips; education; counseling; spiritual support and referrals; monitoring via phone calls and home visits; referrals for companionships and other volunteer services; information, referrals and applications for community resources and benefits; emergency assistance and annual holiday events. Eligibility Criteria: Age 60 or older, frail, living alone, inside Houston’s Loop 610 and some zip codes outside the loop, including some parts of Fort Bend and Galveston Counties.
- **Transitional Housing for Women & Children** – This program provides transitional shelter to single women and/or women with children who find themselves at risk of homelessness. Case managers provide individual and group counseling, job preparation assistance, crisis intervention, transportation assistance, day care assistance, advocacy services and referrals for immediate needs. Staff also help participants develop daily life skills. Those seeking services must first call for an appointment with a case manager to obtain an assessment. Women must provide written documentation of their homelessness and must be 18 years of age or older. Up to three children under the age of seven may accompany a parent.
- **DO YOU ACCEPT REFERRALS?** YES

CC's services:

After School Program	
Application Assistance for Public Benefits	
Clothes/Resale Shop	
Counseling (mental health, domestic violence, children/family, parenting)	X
Documentation - ID	
Domestic Violence	
Early Childhood Education	
Education - Computer Skills	
Education - GED, ESL	
Elderly Services	X
Emergency Financial Aid	X
Emergency Shelter	
Emergency Shelter - Homeless Women	X
Emergency Shelter - Motel Vouchers	
Employment Services	
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	
Home Care Packs	
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	
Lunch (sack)	
Meals on Wheels/Groceries	
Medical Services	
Medical/Prescriptions	X
Ministry Accessible by Bus	
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	X
Transportation Assistance	X
Youth Program	

Additional Services (not listed): Legal Aid, Adoption & Foster Care, AIDS Ministry, refugee services

EAST FORT BEND



**HUMAN NEEDS
MINISTRY, INC.**

East Fort Bend Human Needs Ministry (EFB)

435 Stafford Run

Stafford, TX 77477

(281) 261-1006

<http://humanneeds.org/>

CONTACT PERSON OR INTAKE LINE:

Main Number: 281-261-1006 | 281-261-0986 fax

Financial Assistance Line: Tuesday only | 281-261-5470

MISSION:

It is our mission to address the basic human needs of persons in temporary financial crisis in East Fort Bend County.

Tri-City Churches Resale Shop	
425 Stafford Run Road Stafford, TX 77477 Phone: (281) 499-8833	<i>Hours of Operation:</i> Monday, Tuesday, Thursday, Friday: 10:00 a.m.-4:00 p.m. Wednesday: 10:00 a.m.-7:30 p.m. Saturday: 10:00 a.m.-6:00 p.m.

DESCRIPTION OF SERVICES OFFERED:

- ***Clothes/Resale Shop*** – Tri-City Churches Resale Shop located at 425 Stafford Run, Stafford, TX 77477; Phone number 281-499-8833 | 281-499-3311 fax
- ***Food Bank or Pantry*** – Interfaith Food Pantry hours of operation are: Tuesday, Thursday & Friday 10 a.m. – 1:30 p.m.; Wednesdays 6 – 8 p.m. Provides nutritious perishable and non-perishable groceries and some toiletries. Families can receive a *Full Food Order*, which includes groceries for approximately four days. Each nutritionally-complete food order is tailored to the size and needs of each household. In addition to food items, full food orders include laundry detergent, dish soap, bar soap and toilet paper. Qualified residents are limited to four full food orders per year. A *Supplemental Food Order* provides bread, fruit and other food staples. This program is available to qualified residents every Wednesday evening and Friday on an as-needed basis. The *Food Fair Program* is held every fourth Thursday of the month, except in November and December, and is not zip code restricted. Clients listen to a short informational program and receive a large order of fresh food compliments of the Houston Food Bank.
- ***Holiday Baskets*** – For Holiday Food Baskets, you must sign up in advance in person on designated dates. You must show up on the day of distribution to pick up your food. No-shows are not eligible to sign up for the next special distribution. No other services are available on special distribution days (there are no full food orders, no supplemental orders, no financial assistance, etc.).
- ***Housing and Utilities*** – Clients must first be seen by trained volunteers. Most clients must provide partial funding toward the payment of the bill, and once the Ministry receives notice that the client has complied with the stipulation, funds are released

directly to the creditor. Eligible expenses include: mortgage or rent (up to \$500), electricity (up to \$300), water (up to \$150) and gas (up to \$150). Clients are seen on Wednesdays by appointment only. To make an appointment, call 281-261-5470 after 10 a.m. on Tuesdays.

- **School Supplies** – For the Supply-Our-Student program, students must attend a school in Stafford Municipal or Fort Bend Independent School Districts. Clients are required to sign up on specified days during the summer and supplies are distributed in August prior to the start of the school year. No-shows are not eligible for the next special distribution.
- **Senior Sack Program** – The Senior Sacks program works in conjunction with the Fort Bend Seniors Agency to provide senior citizens with groceries for weekend meals.

DO YOU ACCEPT REFERRALS?	YES, FROM MEMBER CHURCHES
DO CLIENTS NEED AN APPOINTMENT?	YES (EXCEPT FOR FOOD)
WILL YOU ACCEPT WALK-INS?	YES (EXCEPT FOR FINANCIAL ASSISTANCE)
IS THIS PROGRAM ZIP-CODE RESTRICTED?	YES (EXCEPT FOOD FAIR PROGRAM)

IF YES, WHAT ZIP CODES DOES IT SERVE? 77459, 77477, 77478, 77479, 77489, 77469 (EAST OF HWY. 99) AND FORT BEND PART OF 77053, 77083, 77085, 77099, 77545, AND 77583

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?

- Must have an emergency need for food.
- For financial assistance, must normally be able to pay all monthly bills.

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?

- **Bring your photo ID and proof of your residence** – Always bring your photo ID and proof of residence (current utility bill) with you to show you live in East Fort Bend County.
- **First-time clients** – Must also bring social security card or report card for everyone in the household who has one.
- **Arrive at least 30 minutes before closing** – No matter what services you are seeking.
- **Service Limits** – Clients may receive four full food orders per year for no more than three consecutive years. Clients may not receive a supplemental food order in the same week they receive a full food order. Food Fair days do not count toward a client's food orders and is not zip code restricted. Financial Assistance may only be received one time per year, with a limit of three times in a 15 year period.

EFB's services:

After School Program	
Application Assistance for Public Benefits	
Clothes/Resale Shop	X
Counseling (mental health, domestic violence, children/family, parenting)	
Documentation - ID	
Domestic Violence	
Early Childhood Education	
Education - Computer Skills	
Education - GED, ESL	
Elderly Services	X
Emergency Financial Aid	
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	
Employment Services	
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	X
Home Care Packs	
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	
Lunch (sack)	
Meals on Wheels/Groceries	
Medical Services	
Medical/Prescriptions	X
Ministry Accessible by Bus	
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	
Youth Program	



Emergency Aid Coalition (EAC)

5401 Fannin

Houston, TX 77004

(713) 528-3663 phone

(713) 528-2650 fax

www.eachouston.org

CONTACT PERSON OR INTAKE LINE:

Main Number: (713) 528-3663

MISSION:

The mission of the EAC is to serve as an interfaith association of congregations covenanted to promote the self-sufficiency of our clients by assisting them with basic needs.

DESCRIPTION OF SERVICES OFFERED:

- ***Clothing Center*** – Provides clothing for men, women and children. Each individual and family member is eligible for up to two outfits, shoes (when available), toiletries and underwear. Some clothing options are limited, and sometimes certain items like men's shoes or belts are not available. To use the Clothing Center, clients need to show a current photo ID and complete the intake interview. Clients may return for clothing once every two months.
- ***Lunch Program*** – Distributes sack lunches consisting of two meat sandwiches, two donuts, and a fresh fruit or vegetable (when available) to each person who comes between 11:30 a.m. and 1:00 p.m. on Monday through Friday and on Sundays between 12:15 p.m. and 1:00 p.m. One lunch per person, please. Lunches are not given for friends and family members who are not present.
- ***Sack Grocery Program*** – Provides approximately one sack of groceries per family member. Groceries include canned meat, beans, vegetables, rice, powdered milk, soup, tomato sauce, pasta and baked goods such as bread and pastries. Some non-food items such as laundry detergent, diapers and bar soap are also provided. Sack Grocery Program clients cannot be homeless. Clients are required to show a current photo ID and either a current lease or current utility bill in their name; they must also complete the intake interview. Clients may return for groceries once every two months with no more than eight visits in a two-year period.
- ***School Supplies*** – Each year in May, clients may sign up to receive school supplies the following August. Each student will receive a quality backpack, grade appropriate school supplies and a school uniform for elementary students and clothing gift card for middle and high school students. Supplies are limited and are available only to pre-registered clients. A photo ID and a birth certificate is required for each child to register.

DO YOU ACCEPT REFERRALS?

YES

DO CLIENTS NEED AN APPOINTMENT? NO

WILL YOU ACCEPT WALK-INS? YES

IS THIS PROGRAM ZIP-CODE RESTRICTED? NO

IF YES, WHAT ZIP CODES DOES IT SERVE? Serves all Harris County zip codes

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?

- Must meet income guidelines – 50% or less of area median income

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?

We serve clients Monday – Friday from 9 a.m. to 12 p.m., we only serve the first 20 people. Getting here early makes it more likely that you will be served that day. A line forms starting at 9 a.m. for intake interviews, and we stop the interviewing process no later than 11:30 a.m. Please bring:

- Texas ID or driver license
- Social security card
- Lease agreement or utility bill for food pantry service
- Birth certificate for children under 18

EAC's services:

After School Program	
Application Assistance for Public Benefits	
Clothes/Resale Shop	X
Counseling (mental health, domestic violence, children/family, parenting)	
Documentation - ID	X
Domestic Violence	
Early Childhood Education	
Education-Computer Skills	
Education-GED, ESL	
Elderly Services	X
Emergency Financial Aid	
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	
Employment Services	
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	
Home Care Packs	
Hot Breakfast	X
Housing and Utilities	
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	
Lunch (sack)	X
Meals on Wheels/Groceries	X
Medical Services	
Medical/drugs	
Ministry Accessible by bus	X
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	
Youth Program	

Additional Services (not listed): Hurricane Outreach Program



Epiphany Community Health Outreach Services (ECHOS)

9600 S. Gessner, Building E

Houston, TX 77071

(713) 270-0369 phone

(713) 270-0570 fax

<http://echos-houston.org/>

CONTACT PERSON OR INTAKE LINE:

(713) 270-0369

Hours of operation: Monday – Thursday from 8 a.m. – 2 p.m.

MISSION:

ECHOS' mission is to help the working poor and uninsured access free or low-cost health and social services that are readily available in the Greater Southwest Houston community. Working in collaboration with a large number of public agencies and nonprofit providers, ECHOS is a critical link between people in need and the services that are available to help them. Assistance is provided free of charge and without restrictions to all who come to the ECHOS campus.

DESCRIPTION OF SERVICES OFFERED:

- **Application Assistance** - Helping clients complete and submit applications for access to health and social services provided by the Harris County Hospital District and the State of Texas Medicaid programs and CHIP. Application assistance is provided daily.
- **Domestic Violence** – Counseling and support with a group that meets once a week.
- **Food Bank/Pantry** – Offers non-perishable food items daily.
- **Infant formula/food** – Emergency formula and food for infants (birth through 12 months) daily.
- **Medical Screenings** – Vision screenings that lead to referrals for eye examinations and prescription eyeglasses; medical screenings for hypertension, diabetes, HIV, Syphilis, and Hepatitis C are done twice each week. Those clients who are symptomatic are referred for appropriate treatment. Screening mammograms by the ROSE are done at ECHOS once each 6 weeks. Dental services on the University of Texas Dental Branch mobile unit are provided by appointment. Immunizations for children and certain adult populations are done three to four times a year.

DO YOU ACCEPT REFERRALS? YES

DO CLIENTS NEED AN APPOINTMENT? NO

WILL YOU ACCEPT WALK-INS? YES

IS THIS PROGRAM ZIP-CODE RESTRICTED? NO

IF YES, WHAT ZIP CODES DOES IT SERVE?

N/A

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?

- None

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?

For Application Assistance, clients may need the following forms:

- Picture ID
- Social Security Card, if eligible
- Proof of residence
- Proof of income
- Evidence of Medicaid/CHIP coverage for children under age 18, if eligible

A picture ID is required of those receiving food. Picture ID and proof of child's birth is required for those children receiving formula and infant food. Immunization records are required for those children and adults receiving immunizations. No documentation is required for any other service provided at ECHOS.

ECHOS services:

After School Program	
Application Assistance for Public Benefits	X
Clothes/Resale Shop	
Counseling (mental health, domestic violence, children/family, parenting)	
Documentation - ID	
Domestic Violence	X
Early Childhood Education	
Education - Computer Skills	
Education - GED, ESL	
Elderly Services	
Emergency Financial Aid	
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	
Employment Services	
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	
Home Care Packs	
Hot Breakfast	
Housing and Utilities	
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	X
Lunch (sack)	
Meals on Wheels/Groceries	
Medical Services	
Medical/Prescriptions	
Ministry Accessible by Bus	X
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	
Youth Program	

Additional Services (not listed): Medical screenings and referral, vision screenings and referral, dental services by appointment



Humble Area Assistance Ministries (HAAM)

1302 First Street

Humble, TX 77338

(281) 446-3663

<http://www.haaministries.org/>

CONTACT PERSON OR INTAKE LINE:

Client Service Center: (281) 446-3663

Hours of operation are Monday – Thursday from 10 a.m. – 2 p.m.

* New clients: Please arrive by 12:30 p.m. to complete the HAAM intake process.

MISSION:

Humble Area Assistance Ministries is a non-profit organization an interfaith organization united with others in the community to serve basic needs to those in financial crisis and provide assistance towards self sufficiency.

The HAAM Resale Store	
1204 First Street Humble, TX 77338 (281) 446-0993	<i>Hours of Operation:</i> 10:00 a.m. thru 5:30 p.m. Monday thru Saturday Sunday: 12 p.m.-5:00 p.m.

DESCRIPTION OF SERVICES OFFERED:

HAAM or a collaborating agency offers the following services in English and Spanish:

- ***Application Assistance for Public Benefits*** – Provided through the HAAM community outreach program: community agencies help with application assistance for CHIPS, (Children and Pre-Natal Medicaid Enrollment), SNAP, Medicaid and TANF. The application assistance program is offered at least weekly but not necessarily on each day.
- ***Clothes/Resale Shop*** – Offers clothing, household items and furniture at a discounted price. Working in conjunction with the Humble store location, HAAM Client Services offers emergency clothing vouchers for eligible participants.
- ***Counseling*** – Mental health counseling for individuals, couples and families.
- ***Documentation Assistance*** – Offers assistance with obtaining vital records and identification.
- ***Education*** – Free education classes: ESL, basic education, money management and credit repair and career enhancement classes nutrition education, parent education; also offers a mentoring program.
- ***Employment Services*** – The Employment Center helps unemployed and under-employed persons find work and offers Job Readiness and Retention classes; one-on-one employment, resume and application assistance; internet access; assistance with job search and updated resources and information on job fairs and openings.
- ***Food Bank or Pantry (onsite)*** – Offers food packages to our neighbors in need.

- ***Holiday Meals, Baskets or Toys*** – Holiday assistance and Empty Stocking Toy Drive.
- ***Homeless Assistance Program*** – Offers food, shower facilities and basic hygiene packs to community members who are displaced or homeless.
- ***Housing and Utilities*** – Offers financial assistance and case management services to eligible clients.
- ***Infant Formula/Infant Food*** – Offers assistance through the HAAM Food Pantry. We also offer referral assistance to WIC.
- ***Legal Services*** – Legal aid for civil issues (services offered once per month).
- ***Medical/Prescriptions*** – Project Mammogram is offered on Thursdays from 10 a.m. to 12 p.m.
- ***School Supplies/Uniforms*** – Back to School Project.
- ***Transportation Assistance*** – HAAM offers referral assistance to clients to link with agencies that provide transportation assistance.

DO YOU ACCEPT REFERRALS? YES, ALL CLIENTS COME THROUGH OUR INTERVIEWER SCREENING PROCESS WHICH IS ON A WALK IN ONLY BASIS MONDAY – THURSDAY 10 AM – 2 PM. NEW CLIENTS NEED TO ARRIVE BY 12:30 PM TO COMPLETE THE INTAKE PROCESS.

DO CLIENTS NEED AN APPOINTMENT? NO (BASED ON CURRENT 2012 GRANT REQUIREMENTS)

WILL YOU ACCEPT WALK-INS? YES

IS THIS PROGRAM ZIP-CODE RESTRICTED? YES

IF YES, WHAT ZIP CODES DOES IT SERVE?
Greater Humble and Northeast Houston 77336, 77338, 77339, 77345, 77346, 77347, 77357, 77365, 77372, 77396, 77532

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?

- For utility assistance the client must have a disconnect notice.
- For rental assistance, the client must have an eviction notice.
- For some of our basic need grants, other qualifications apply (e.g., income, etc.).

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?

- Government-issued ID (ID must not be expired).
- Documentation of physical residence for primary client and all household members including children.
- Documentation of income.

HAAM's services:

After School Program	
Application Assistance for Public Benefits	X
Clothes/Resale Shop	X
Counseling (mental health, domestic violence, children/family, parenting)	X
Documentation - ID	X
Domestic Violence	
Early Childhood Education	
Education - Computer Skills	
Education - GED, ESL	X
Elderly Services	
Emergency Financial Aid	X
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	
Employment Services	X
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	X
Home Care Packs	
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	X
Lunch (sack)	
Meals on Wheels/Groceries	
Medical Services	
Medical/Prescriptions	X
Ministry Accessible by Bus	
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	X
Youth Program	

Additional Services (not listed): Legal assistance, Assistance to the homeless



INTERFAITH CARING MINISTRIES

Interfaith Caring Ministries (ICM)

151 Park Avenue

League City, TX 77573

(281) 332-3881

(281) 332-3823 Administration fax

(281) 332-3049 Client Services fax

www.icmtx.org

CONTACT PERSON OR INTAKE LINE:

Client Services Intake Line: (281) 332-3881

Hours: Monday – Thursday from 8:30 a.m. - 4:30 p.m.

MISSION:

Interfaith Caring Ministries’ mission is to serve our community by providing assistance leading to a path of self-sufficiency.

ICM Resale Shop - Clear Lake	
118 West Bay Area Boulevard Webster, TX 77598 Phone: (281) 332-2025 Fax: (281) 554-9597	<i>Hours of Operation:</i> Monday through Saturday 10:00 a.m. – 7:00 p.m.
ICM Resale Shop - League City	
631 FM 270 League City, TX 77573 Phone: (281) 332-9894 Fax: (281) 332-9381	<i>Hours of Operation:</i> Monday through Saturday 10:00 a.m. – 6:00 p.m.

DESCRIPTION OF SERVICES OFFERED:

- ***Child Care Assistance Program*** – Helps single parents with children complete their education by alleviating the financial burden of childcare for those working toward a high school diploma, GED, trade school degree, Associate’s or Bachelor’s degree.
- ***Clothes/resale shop*** – Through one resale shop in League City and one in Clear Lake, clients can receive clothing, cooking necessities and other household items.
- ***Counseling*** – Free mental health services.
- ***Elderly Services*** – The Senior Outreach Program enables elderly and disabled citizens over 62 to maintain independent living by providing access to needed services including rent and utility assistance, monthly delivery of groceries and personal hygiene items, minor home repairs to those who own their own home, individual birthday celebrations for each of our seniors, co-pays for prescriptions and medical devices, monthly phone calls and quarterly home visits.
- ***Food Pantry*** – Qualifying families receive groceries for at least five days, including food staples such as rice, beans, canned goods, macaroni, tuna and frozen meat and

produce when available. If needed, they will also receive toilet paper, personal hygiene items and laundry soap.

- ***Holiday Meals, Baskets or Toys*** – The Christmas Store, for the parents of children up to 18 years of age, allows our clients to actually select the toys they want for their children. Also, ingredients for holiday meals are provided with every food pantry order.
- ***Housing and Utilities*** – Emergency rental and utility assistance.
- ***Infant Formula/Infant Food*** – Available through the Food Pantry.
- ***Medical/prescriptions*** – Co-pays for prescriptions.
- ***School supplies/school uniforms*** – School supplies and backpacks to low income children.
- ***Transportation Assistance*** – Gas cards, when available.
- ***Webster Computer Lab*** – Located in the Webster Community Center, 3rd through 5th grade students are able to walk to the lab after school from 3:00 to 6:00 p.m., Monday through Friday. Students receive a nutritious snack, complete homework, work on special school projects, receive positive mentoring and improve computer skills.

DO YOU ACCEPT REFERRALS?	YES
DO CLIENTS NEED AN APPOINTMENT?	YES, MONDAY - THURSDAY FROM 9-12 PM
WILL YOU ACCEPT WALK-INS?	NO, MUST CALL FOR AN APPOINTMENT
IS THIS PROGRAM ZIP-CODE RESTRICTED?	YES

IF YES, WHAT ZIP CODES DOES IT SERVE?

77058, 77059, 77062, 77089 (if w/in CCISD), 77518 (if w/in CCISD), 77546, 77565, 77573, 77574, 77586, 77598

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?

- Meet income requirements
- Must meet service area requirements
- Must be in current residence for at least two months

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?

- Identification (Texas ID or Drivers License)
- Social Security cards for all household members
- Proof of residence and proof of income (last three pay stubs for all employed family members) and any other income documentation (award letters)
- Current copy of lease or eviction notice & current utility bill
- Documentation regarding any other circumstances (medical, theft, auto repair)
- Documentation of crisis

ICM's services:

After School Program	
Application Assistance for Public Benefits	
Clothes/Resale Shop	X
Counseling (mental health, domestic violence, children/family, parenting)	X
Documentation - ID	
Domestic Violence	
Early Childhood Education	
Education - Computer Skills	X
Education - GED, ESL	
Elderly Services	X
Emergency Financial Aid	
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	
Employment Services	
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	X
Home Care Packs	
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	X
Lunch (sack)	
Meals on Wheels/Groceries	
Medical Services	
Medical/Prescriptions	X
Ministry Accessible by Bus	
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	X
Youth Program	

Additional Services (not listed): Child Care Assistance Program



Katy Christian Ministries (KCM)

5011 E. Fifth Street

Katy, TX 77493

(281) 391-9623

(281) 391-4166 fax

www.ktcm.org

CONTACT PERSON:

Lily Delagarza, Social Services Department

(281) 391-9623

Monday – Thursday 8:30 a.m. – 12:00 p.m. and 12:30 p.m. – 5 p.m.

Friday Programs Closed

MISSION:

Making a difference in the lives of others through God’s Grace and the goodwill of the community.

Super Store	
333 1/2 S. Mason Road Katy, TX 77450 Phone: (281) 599-7929	<i>Hours of Operation:</i> Shopping Hours Monday – Saturday 10:00 a.m. -6:00 p.m. Donation Hours (for pick-ups call: (281) 391-7400) Monday-Saturday 9:00 a.m. - 5:00 p.m.
1st Street Resale Store	
5510 1st St Katy, TX 77493 Phone: (281) 391-0003	<i>Hours of Operation:</i> Monday through Saturday 10:00 a.m. – 5:00 p.m.

DESCRIPTION OF SERVICES OFFERED:

- ***Case management*** – Case managers assess for service eligibility and provide appropriate referrals. Those seeking social services must call to schedule an appointment with the case manager (Katy: (281) 391-9623; Fulshear: (281) 346-8041).
- ***Counseling*** – Family and individual counseling offered on Tuesdays & Thursdays at the Katy office by appointment only.
- ***Domestic Violence Center*** – 24-Hour Emergency Hotline: (281) 391-4357. The Center helps with establishing safety and/or escape plans, by accompanying to court and legal appointments, by assisting with protective orders, by providing emergency shelter referral/placement and by offering a support group. The Domestic Violence Center’s non-emergency phone number is (281) 391-4504.
- ***Food Bank/Pantry*** – Provides three-day, nutritionally-balanced supplement of non-perishable food twice monthly, hygiene items once a month, birthday bags to children for their special day, fresh produce from KCM’s Community Garden & local farmers and

referrals to WIC (Women, Infant, Child) government nutrition program for baby formula, and baby products. Katy: 281-391-3730; Fulshear: 281-346-8051.

- ***Holiday Meals, Baskets or Toys*** – Santa’s Sleigh provides toys for children in need during the Christmas holiday.
- ***Housing and Utilities*** – Rent and utility assistance to qualifying clients.
- ***Medical Services*** – Referral to local clinics.
- ***Medical Supplies/Prescriptions*** – Medical equipment loan service.
- ***Resale Shop*** – Provides vouchers for clothing, household items and furniture. *Mailing address:* P.O. Box 986 Katy, TX 77492 . See table above for hours and locations.
- ***School Supplies/School Uniforms*** – Provides school supplies for children at the beginning of each school year.
- ***Sexual Abuse Center*** – 24-Hour Emergency Hotline: (281) 693-7273; offers crisis counseling; shelter referrals; accompaniments to hospitals, court and law enforcement agencies; help in understanding the legal system; support groups and appropriate referrals within the community. The Center’s non-emergency phone number is (281) 391-5262.

DO YOU ACCEPT REFERRALS? YES

DO CLIENTS NEED AN APPOINTMENT? YES

WILL YOU ACCEPT WALK-INS? CASE-BY-CASE BASIS

IS THIS PROGRAM ZIP-CODE RESTRICTED? YES

IF YES, WHAT ZIP CODES DOES IT SERVE?
Greater Katy and West Houston – 77449, 77450, 77493, 77494, 77094 (north of FM 1093).
Fulshear/Simonton area including – 77441,77476,77485,77464, 77406.

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?
Income guidelines, willingness and ability to work, willingness to accomplish goals set by the client, perform all necessary actions as determined by their case manager.

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?

- Picture ID for all adult household members
- SS cards for all members of household or SS print out
- If applicable:
 - Last pay stub
 - SSI Document
 - Unemployment
 - Medical statement if client cannot work
- Most recent bank statement
- Copy of any bills for budget management
- Copy of Lease/Rental Agreement
- Proof of economic crisis, proof of bill or proof of payment

KCM's services:

After School Program	
Application Assistance for Public Benefits	
Clothes/Resale Shop	X
Counseling (mental health, domestic violence, children/family, parenting)	X
Documentation - ID	
Domestic Violence	X
Early Childhood Education	
Education - Computer Skills	
Education - GED, ESL	
Elderly Services	
Emergency Financial Aid	
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	
Employment Services	
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	X
Home Care Packs	
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	
Lunch (sack)	
Meals on Wheels/Groceries	
Medical Services	
Medical/Prescriptions	X
Ministry Accessible by Bus	
School Supplies/Uniforms	X
Sexual Abuse Center	X
Transitional Housing	
Transportation Assistance	
Youth Program	



Memorial Assistance Ministries (MAM)

1625 Blalock Road

Houston, TX 77080-7320

(713) 468-4516

www.maministries.org

CONTACT PERSON OR INTAKE LINE:

Rent and utility clients must have an initial consultation with a case manager or volunteer who determines the appropriate type of assistance to meet their needs.

For appointments, call (713) 574-7533 or for Spanish call (713) 574-7536.

Hours for Emergency Assistance: Monday – Friday from 9 a.m. – 4 p.m.

Hours for Employment Services: Monday – Friday from 8:30 a.m. – 6:00 p.m.

MISSION:

Our mission is to assure that families have the means to meet their basic needs.

MAM Resale Store	
1625 Blalock Road Houston, TX 77080 Phone: (713) 468-4516	<i>Hours of Operation:</i> Mon-Fri: 10:00 a.m. – 6:00 p.m. Sat: 10:00a.m. – 5:00 p.m.

DESCRIPTION OF SERVICES OFFERED:

- **Application Assistance** – Assistance with applying to various government programs provided by collaborative organizations at MAM.
- **Counseling** – Individual and family counseling through Family Services of Greater Houston (located at MAM).
- **Documentation ID** – Referral voucher for ID, birth certificate or lost driver’s license to Operation ID, First Presbyterian Church.
- **Domestic Violence Services** – Domestic violence counseling provided through AVDA (Aid to Victims of Domestic Abuse).
- **Education** – MAM provides ESL; daytime GED classes are provided by Harris County Department of Education.
- **Education - Computer Skills** – Classes are offered every week day.
- **Emergency Shelter** – MAM provides motel vouchers (on a case-by-case basis).
- **Employment Services** – Hours of operation are Monday-Friday from 9am-4pm.
- **Holiday Toys** – For children of families seen for financial aid prior to the holiday.
- **Home Care Packs** – Household cleaning, paper products and personal care items.
- **Housing and Utility Assistance** – Assistance with rent, water and gas; provides very limited electricity assistance for disabled and elderly; appointments required.
- **Income Tax Preparation (VITA)** – Provided by Neighborhood Centers, Inc. five days per week from January to April 15.

- **Legal** – Provided by Houston Volunteer Lawyers Program monthly.
- **Medical Services/Prescriptions** – Eyeglasses assistance for children; prescriptions and doctor visits for adults and children.
- **Resale Store** – Hours of operation are Monday-Friday from 9:30 a.m. – 6 p.m. and Saturday from 10 a.m. – 5 p.m.
- **Sack Lunches** – Upon request; also provide referrals to area food pantries for groceries.
- **School Supplies/Uniforms** – Back-to-School Voucher Program through Spring Branch ISD and other school districts in service area.
- **Transportation Assistance** – Metro money for essential appointments and for those who qualify through Employment Services. We offer gasoline for job search and first week on the job.

DO YOU ACCEPT REFERRALS? YES

DO CLIENTS NEED AN APPOINTMENT? YES (FOR RENT/UTILITY ASSISTANCE)

WILL YOU ACCEPT WALK-INS? YES (EXCEPT RENT/UTILITY ASSISTANCE)

IS THIS PROGRAM ZIP-CODE RESTRICTED? YES (SPECIAL GRANT FUNDS ARE NOT ZIP CODE RESTRICTED)

IF YES, WHAT ZIP CODES DOES IT SERVE?
 77008, 77009, 77018, 77022, 77024, 77037, 77039, 77043, 77055, 77076, 77079, 77080, 77088, 77091, 77092 and consideration given to other bordering zip codes on an agency referral. *Help provided to 77040 and 77041*

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?

For special grant funds:

- Short-term (three month) assistance.
- Income must be at or below 50% of the Area Median Income (AMI).
- Clients must lack the financial resources and support networks needed to remain in existing housing.
- One adult in the household must be U.S. citizen and, if unemployed, able to work.
- Clients must be willing to participate in case management and other services.

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?

- Lease (person applying for the help must be listed as responsible for paying rent).
- Late/vacate/eviction notice.
- Utility bills and disconnect notice (not older than 30 days).
- Documentation of crisis.
- Identification: Driver's license or State I.D.
- Social Security card and/or birth certificate (for each member of the household).

- Pay stubs and/or proof of government assistance for the last 30 days for all individuals in the household.

MAM's services:

After School Program	
Application Assistance for Public Benefits	X
Clothes/Resale Shop	X
Counseling (mental health, domestic violence, children/family, parenting)	X
Documentation - ID	X
Domestic Violence	X
Early Childhood Education	
Education - Computer Skills	X
Education - GED, ESL	X
Elderly Services	
Emergency Financial Aid	
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	X
Employment Services	X
Food Bank or Pantry (onsite)	
Food Co-Op	
Holiday Meals, Baskets or Toys	X
Home Care Packs (household cleaning items, paper products, personal care items)	X
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	X
Infant Formula/Infant Food	
Lunch (sack)	X
Meals on Wheels/Groceries	
Medical Services	X
Medical/Prescriptions	X
Ministry Accessible by Bus	X
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	X
Youth Program	

Additional Services (not listed): Legal Assistance



**My Brother's Keeper Outreach Center
(MBKO)**

12713A Bissonnet

Houston, TX 77099

(281) 498-9933

www.mybkoutreach.org

CONTACT PERSON OR INTAKE LINE:

Denya Harper – (281) 498-9933

MISSION:

The mission of My Brother's Keeper Outreach Center is to provide emergency assistance, social services and training for individuals and families in crisis that will stabilize, strengthen and empower them to help themselves.

DESCRIPTION OF SERVICES OFFERED:

- ***Case management*** – Clients must meet with a case manager prior to receiving services.
- ***Counseling*** – Christian Counseling is offered free of charge.
- ***Education*** – Basic computer classes of MS Office are offered throughout the year.
- ***Employment Services*** – Clients may use computer room for internet access; they are also provided any available information on jobs at the time of their visit.
- ***Food Bank/Pantry (onsite)*** – Open Mon, Wed and Fri from 10:00 a.m. to 2:00 p.m.
- ***Holiday Meals, Gifts or Toys*** – Toy Drive offers children, ages 1 through 12 years old toys for the holidays and food and gift cards for Thanksgiving meals.
- ***Housing and Utility Assistance*** – By appointment only when funds are available.
- ***Infant Food/Formula*** – When supplies are in stock.
- ***School Supplies/Uniforms*** – The Inspiring Minds School Supply Program provides children with school supplies at the beginning of each school year.

DO YOU ACCEPT REFERRALS?

YES

DO CLIENTS NEED AN APPOINTMENT?

YES – FOR FINANCIAL ASSISTANCE

WILL YOU ACCEPT WALK-INS?

NO (EXCEPT FOR THE FOOD PANTRY)

IS THIS PROGRAM ZIP-CODE RESTRICTED?

HARRIS AND FORT BEND COUNTIES ONLY

IF YES, WHAT ZIP CODES DOES IT SERVE?

Primarily serves 77031, 77035, 77036, 77042, 77071, 77072, 77074, 77082, 77083, 77099, 77477, 77478

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?

- Income guidelines: 50% area median income or documented crisis.
- Must call first for an assessment.

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?

- Texas ID or driver license
- Social Security card
- Three-day vacate notice
- Income documentation for previous 30 days
- Lease agreement
- Birth certificate for children under 18
- Proof of unemployment or medical hospitalization for previous 30 days
- Proof of reduction in income for previous 30 days

MBKO's services:

After School Program	
Application Assistance for Public Benefits	
Clothes/Resale Shop	
Counseling (mental health, domestic violence, children/family, parenting)	X
Documentation - ID	
Domestic Violence	
Early Childhood Education	
Education - Computer Skills	X
Education - GED, ESL	
Elderly Services	
Emergency Financial Aid	
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	
Employment Services	X
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	X
Home Care Packs	
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	X
Lunch (sack)	
Meals on Wheels/Groceries	
Medical Services	
Medical/Prescriptions	
Ministry Accessible by Bus	X
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	X
Youth Program	



St. Vincent House (SVH)

2817 Post Office Street

Galveston, Texas 77550

(409) 763-8521

(409) 763-0572 fax

<http://www.stvhope.org/>

CONTACT PERSON OR INTAKE LINE:

Doris Bagsby

Hours are Monday – Friday from 9 a.m. – 5 p.m. and Saturday from 10 a.m. – 2 p.m.

MISSION:

As a mission of the Episcopal Diocese of Texas, our task is to encourage the community (those served and those who serve) to be proactive in their lives; helping to bring the needed changes for a renewed and revitalized community.

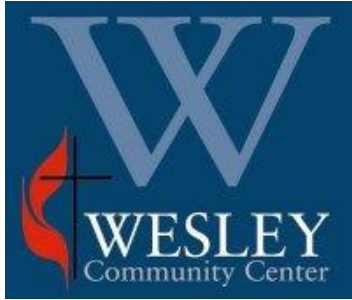
DESCRIPTION OF SERVICES OFFERED:

- **Early Childhood** – Provides quality day care and early childhood education to children two to five years of age from families of very low to moderate income at an affordable cost. St. Vincent's House Day Care/Preschool offers subsidized program opportunities based on a sliding income-qualifier application. The Preschool is open from 6:30 a.m. - 5:30 p.m., Monday through Friday.
- **Food Pantry** – Provides non-perishable food items, groceries and nutritionally-balanced snack packs to individuals and families without resources who are in need of immediate assistance. The Pantry is open five days a week from 9 a.m. – 5 p.m. It is available without appointment on a first come, first served basis.
- **Holiday Meals** – We serve a Thanksgiving meal for all community members.
- **Housing and Utilities** – Emergency assistance through vouchers and referrals.
- **Meals On Wheels/Elderly Services** – Delivers hot meals to the elderly and disabled.
- **Medical Services** - Free Clinic offers care to uninsured men, women and children; a major focus of the clinic is the prevention, early detection and control of chronic illnesses such as diabetes, hypertension, high cholesterol and heart disease with special emphasis on cancer and HIV/AIDS and other sexually transmitted diseases. St. Vincent's House Free Clinic provides: routine physicals/sports exams, pediatric services & immunization, women's wellness check-ups, mammograms & bone density analysis, HIV testing, vision screenings and diabetes health maintenance and counseling.
- **Transportation Assistance** – For low-income residents, senior citizens, medical patients and children to reach needed medical care and/or business appointments with door-to-door service.

DO YOU ACCEPT REFERRALS?	YES
DO CLIENTS NEED AN APPOINTMENT?	YES
WILL YOU ACCEPT WALK-INS? BEFORE THEY COME	SOMETIMES – CLIENTS SHOULD CALL
IS THIS PROGRAM ZIP-CODE RESTRICTED?	YES
IF YES, WHAT ZIP CODES DOES IT SERVE? Harris County	Galveston only - 77550; does not serve
WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?	
<ul style="list-style-type: none"> • Meet income guidelines • Meet service area requirement • Have an eviction/cutoff notice 	
WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?	
<ul style="list-style-type: none"> • ID • Social Security card • Income verification • Eviction or cutoff notice 	

SVH's services:

After School Program	
Application Assistance for Public Benefits	
Clothes/Resale Shop	
Counseling (mental health, domestic violence, children/family, parenting)	
Documentation - ID	
Domestic Violence	
Early Childhood Education	X
Education - Computer Skills	X
Education - GED, ESL	
Elderly Services	
Emergency Financial Aid	X
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Salvation Army Vouchers	X
Employment Services	
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	X
Home Care Packs	
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	
Lunch (sack)	
Meals on Wheels/Groceries	X
Medical Services	X
Medical/Prescriptions	X
Ministry Accessible by Bus	
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	X
Youth Program	X



Wesley Community Center, Inc.

1410 Lee Street

Houston, TX 77009

(713) 223-8131

www.wesleyhousehouston.org

CONTACT PERSON OR INTAKE LINE:

Emergency Assistance Appointment Line (Harris County Residents Only)

Phone Number: (713) 223-8131

Time to Call: Fridays 8 a.m. – 12 p.m.

MISSION:

Helping people help themselves and each other.

DESCRIPTION OF SERVICES OFFERED:

- ***After School Program*** – Wesley's after school program and summer program offer intriguing and rewarding experiences for children and youth.
- ***Case Management*** – Includes information and referral.
- ***Counseling*** – Individual and/or family counseling offered to those who are enrolled and participating in Wesley's programs.
- ***Early Childhood Education*** – Serves children ages two through five years old with full-day and full-year services with an emphasis on opportunities to learn skills, knowledge, and dispositions delivered by a certified teacher using curriculum approved by the Texas Education Agency.
- ***Financial Opportunity Center*** – Offers financial and employment services to families and individuals. Services available are personal financial coaching; complete financial consultation; credit analysis and disputes; monthly budget and goals; low interest loans (auto and personal); referrals to asset building resources, career development and job coaching; career plan development; resume development; job leads and referrals; job placement and ongoing follow-up support; interviewing practice and workplace norms; financial workshops and employability workshops.
- ***Food Co-op*** – Provides families and individuals with fresh foods and canned goods.
- ***Holiday Meals, Baskets or Toys*** – Open registration conducted in late October. Target zip codes are 77009, 77020, 77022, 77026, 77093.
- ***Housing and Utilities*** – Funds are available to eligible program participants about to become homeless whether they are renters or homeowners. Funds are to pay for utilities, moving costs, security deposits and rent in a new unit, storage fees and other financial costs or services. Funds are not eligible to pay for any mortgage costs or legal or other fees association with retaining a homeowner's housing.
- ***School Supplies/Uniforms*** - For children living in the Near Northside Neighborhood. Usually held in early August, back packs and school supplies are distributed at the Annual Back to School Northside Health and Resource Fair.

- **Senior Services** – Provides adults aged 60+ services that include health prevention and education, physical activity, daily hot lunch meals, cultural and seasonal celebrations, case management services, socialization and recreation, spiritual enrichment, food assistance and computer lab accessibility.
- **Youth Programs** – Designed to meet the needs of youth in sixth through twelfth grades in their out of school time including homework assistance; other academic skill- and knowledge-building and enrichment activities.

DO YOU ACCEPT REFERRALS? YES

DO CLIENTS NEED AN APPOINTMENT? YES

WILL YOU ACCEPT WALK-INS? NO

IS THIS PROGRAM ZIP-CODE RESTRICTED? NO <SOME SERVICES ARE RESTRICTED>

IF YES, WHAT ZIP CODES DOES IT SERVE?

Target zip codes for Holiday Programs are 77009, 77020, 77022, 77026 and 77093.

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?

- Income guidelines: 50% of area median income
- Clients must call for assessment

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?

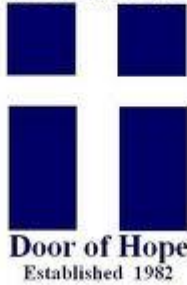
- Texas ID or drivers license
- Social Security card
- Three day vacate notice, if in need of rental assistance
- Utility(light, gas, water) disconnection notice, if in need of utility assistance
- Income documentation for previous 30 days
- Lease agreement
- Birth certificate for children under 18
- Proof of support documentation
- Proof of reduction in income for previous 30 days

Wesley Community Center's services:

After School Program	X
Application Assistance for Public Benefits	X
Clothes/Resale Shop	
Counseling (mental health, domestic violence, children/family, parenting)	X
Documentation - ID	
Domestic Violence	
Early Childhood Education	X
Education - Computer Skills	
Education - GED, ESL	
Elderly Services	X
Emergency Financial Aid	X
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	
Employment Services	X
Food Bank or Pantry (onsite)	
Food Co-Op	X
Holiday Meals, Baskets or Toys	X
Home Care Packs	
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	
Lunch (sack)	
Meals on Wheels/Groceries	
Medical Services	
Medical/Prescriptions	
Ministry Accessible by Bus	X
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	
Youth Program	X

Additional Services (not listed): Financial Workshops

**WEST HOUSTON
ASSISTANCE MINISTRIES, Inc.**



**West Houston Assistance Ministries
(WHAM)**

10501 Meadowglen Lane

Houston, TX 77042-4001

(713) 977-9942

(713) 783-0761 fax

www.whamministries.org

CONTACT PERSON OR INTAKE LINE:

Clients must call for appointments in advance.

Hours: Monday – Friday from 10 a.m. – 2 p.m.

Client Services: (713) 977-9942

Job Search Call: (832) 252-7748; Job Search Fax: (713) 781-5360

MISSION STATEMENT:

We seek to carry out Christ’s command to love and provide for those in need

Second Blessing Store	
3100 Rogerdale Road Houston, TX 77042 Phone: (713) 780-2727	<i>Hours of Operation:</i> Monday - Friday: 10:00 a.m. -6:00 p.m. Saturday: 9:00 a.m. - 6:00 p.m.

DESCRIPTION OF SERVICES OFFERED:

- **Application Assistance** – Clients are able to apply for Social Services Outreach Programs such as SNAP (formally known as Food Stamps), CHIP and Medicaid.
- **Clothes/Resale** – Clothing and household items at the Second Blessing resale store. See hours and location above.
- **Documentation/I.D. Assistance** – Assistance with obtaining ID’s and birth certificates.
- **Education** – WHAM offers ESL classes taught at different levels, such as Beginning and Advanced ESL classes. Each session is 10 weeks per quarter. Classes are Wednesdays 3 p.m. – 5 p.m., Thursdays 9:30 a.m. – 11:30 a.m. and Fridays 9:30 a.m. - 12:30 p.m. WHAM also offers ABE (Adult Basic Education) classes on Tuesdays 3 p.m. – 5 p.m. for individuals who have a high school diploma but are functionally illiterate.
- **Education - Computer Skills** – Job Search provides two types of computer instruction: (1) One-On-One Tutorial and Assistance – Client meets with Job Search staff or volunteer to assess their level of computer literacy. Then client is given tutorials to work on a given level based on their computer literacy and comfort level. (2) Basic Computer Workshop – Client attends a weekly workshop where instruction is given on turning a computer on and off, keyboard functions and layout, types of keyboards (i.e. ergonomic or numeric pad stand alone), peripheral devices, types of printers and how to navigate the Internet using different types of search engines. One computer basic instruction workshop is held every three months.

- **Employment Services** – The Job Search Ministry provides clients with job leads and other resources for employment. Hours are Monday through Friday 10 a.m. – 2 p.m. (to anyone) and Monday and Tuesday from 2 p.m. – 4 p.m. by appointment. Services include life skills workshops, typing tutorials, job leads, access to phone/fax/copier, resume and cover letter assistance, internet access, clothes for job interviews and referrals to other job search facilities. WHAM also provide job leads for housekeeping, babysitting, domestic and household tasks, as well as leads for elderly care and for the disabled. These job leads are in English and Spanish and provide onsite interviews when employers are available.
- **Food Pantry** – Regular food orders, emergency bags and daypacks (sack lunches for homeless clients).
- **Holiday Meals or Toys** – Provides Thanksgiving and Christmas meals, care packages, gift cards, toys for needy children and Adopt-a-Family. Clients must sign up in advance.
- **Housing and Utilities** – Provides rental, mortgage and utility assistance (for a portion of the bill).
- **Medical/Prescriptions** – Provides prescription assistance when funds are available; provide referrals to TSO for vision exams and glasses
- **School Supplies/Uniforms** – Provides school supplies for children attending school in the HISD and Alief districts.
- **Transportation Assistance** – Bus passes provided for those who need assistance getting to work or medical appointments when funds are available.

DO YOU ACCEPT REFERRALS?

SOMETIMES

DO CLIENTS NEED AN APPOINTMENT?

YES, FOR FINANCIAL ASSISTANCE

WILL YOU ACCEPT WALK-INS?

YES, FOR FOOD AND CLOTHING

IS THIS PROGRAM ZIP-CODE RESTRICTED?
HOMELESS

YES, BUT WE ALSO ASSIST THOSE THAT ARE

IF YES, WHAT ZIP CODES DOES IT SERVE?
77042, 77057, 77063, 77077, 77082

WHAT OTHER PROGRAM RESTRICTIONS ARE IN PLACE (I.E., NO BROKEN LEASES, INCOME GUIDELINES, ETC...)?

- If a client is not truthful about their situation we will refuse services.

WHAT DOCUMENTS WILL THE CLIENT NEED IN ORDER TO BE APPROVED FOR SERVICES (I.E., IDENTIFICATION, NOTICE TO VACATE, VERIFICATION OF RELEASE, LEASE, ETC...)?
CLIENTS MUST PRESENT THE FOLLOWING:

- Picture I.D. for adults
- Social Security card (for all household members)
- Birth Certificates (for children)
- Proof of income (bank statement, check stub, child support, TANF or food stamps, etc)
- Residence requirement (must live in one of our 5 zip codes)
- Crisis documentation

WHAM's services:

After School Program	
Application Assistance for Public Benefits	X
Clothes/Resale Shop	X
Counseling (mental health, domestic violence, children/family, parenting)	
Documentation - ID	X
Domestic Violence	
Early Childhood Education	
Education - Computer Skills	X
Education - GED, ESL	X
Elderly Services	
Emergency Financial Aid	
Emergency Shelter	
Emergency Shelter - Homeless Women	
Emergency Shelter - Motel Vouchers	
Employment Services	X
Food Bank or Pantry (onsite)	X
Food Co-Op	
Holiday Meals, Baskets or Toys	X
Home Care Packs	
Hot Breakfast	
Housing and Utilities	X
Income Tax Preparation (VITA)	
Infant Formula/Infant Food	
Lunch (sack)	X
Meals on Wheels/Groceries	
Medical Services	
Medical/Prescriptions	X
Ministry Accessible by Bus	X
School Supplies/Uniforms	X
Sexual Abuse Center	
Transitional Housing	
Transportation Assistance	X
Youth Program	

Alliance of Community Assistance Ministries

Member Resale Store Directory

Six of ACAM's 12 member ministries operate resale stores to generate income by reselling donated clothing and household items. The stores offer a wide selection of ever-changing inventory including new and gently used clothing, furniture and household goods priced well below retail. Proceeds directly support the basic needs services provided to the local community and shopping, donating, or volunteering at these stores strengthens the social service net in the neighborhood. Consider donating your time and/or household items, clothing, and furniture to one of the shops below to give back to your local community and help neighbors in need.

Most of the stores will arrange a pick-up for large donations and some will accept vehicle donations. All donations are tax deductible. In addition to accepting donations, the shops are always looking for volunteers. More information on the store in your area is below.

EAST FORT BEND HUMAN NEEDS MINISTRY (EFBHM)

TRI-CITY CHURCHES RESALE SHOP

Address:

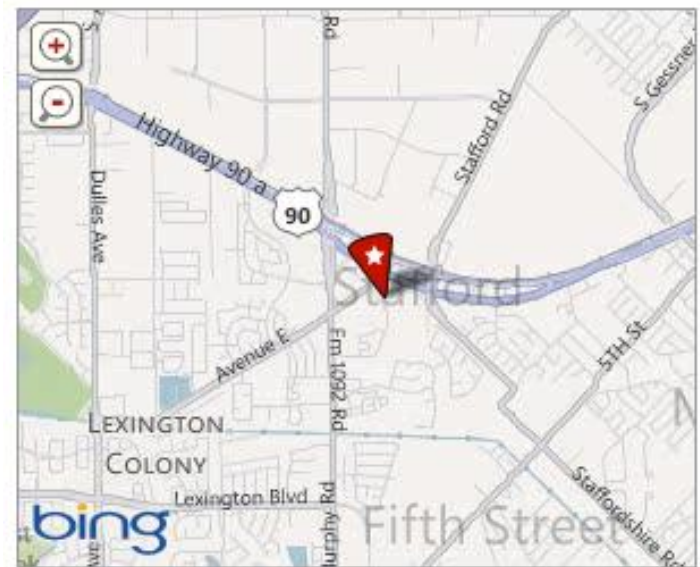
425 Stafford Run Rd
Stafford, TX 77477
Phone: (281) 499-8833

WEBSITE:

www.humanneeds.org/resale-shop.php

Hours:

Mon Tues Thurs Fri 10am - 4pm
Weds 10 am-7:30pm
Sat 10am- 6pm



The Tri-City Churches Resale Shop is the original part of EFBHM, opening its doors in 1975. All proceeds from the sales at the Resale Shop are used to fund the Food Pantry and Financial Assistance programs helping people in Fort Bend County.

- Drop-off donations are accepted daily.
- Resale Shop is open 6 days a week
- EFB will pick up your large item donations! Call 281-499-8833 to schedule a pickup.

HUMBLE AREA ASSISTANCE MINISTRIES (HAAM)

THE HAAM RESALE STORE

Address:

1204 First Street
Humble, TX 77338
Phone: (281) 446-0993

WEBSITE:

www.haaministries.org/ResaleStoreHumble.html

Hours:

Mon thru Sat 10am - 5:30pm
Sun: noon-5pm



The HAAM Resale Store offers clothing, household items and furniture at a discounted price and provides emergency clothing vouchers for eligible HAAM services participants. All proceeds from the Resale Store go toward supporting programs and services for those in the Humble area without the means to satisfy basic human needs. Vehicle donations are accepted and free furniture donation pick-up is available Tuesday through Thursday from 10:30am to 4pm. Please call (281) 446-3663 x 127 for more information.

INTERFAITH CARING MINISTRIES (ICM)

ICM RESALE SHOP - CLEAR LAKE

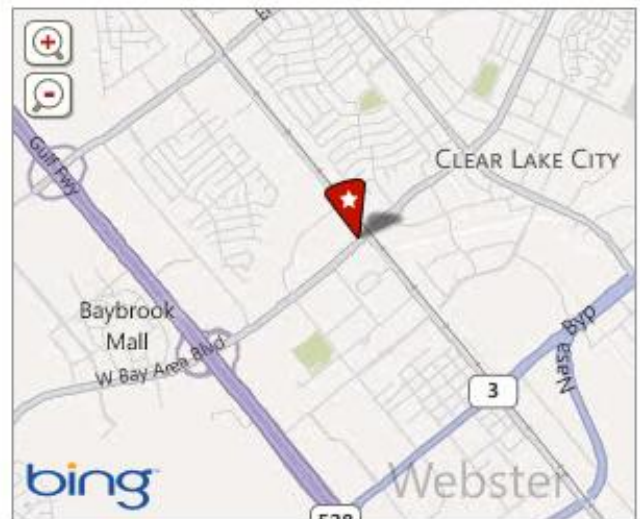
Address:

118 West Bay Area Boulevard
Webster, TX 77598
Phone: (281) 332-2025

WEBSITE: www.icmtx.org/resaleshop.html

Hours:

Mon thru Sat 10am – 7pm
(Donations are received during business hours)



Through one resale shop in Clear Lake and one in League City (see below), clients can receive clothing, cooking necessities and other household items.

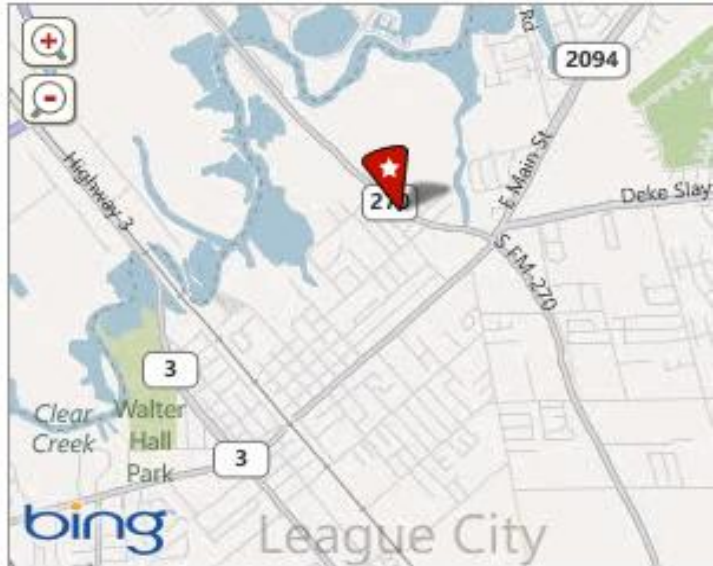
- Donation Center – for pick-ups call: (281) 391-7400
- *Mailing address:* P.O. Box 986 Katy, TX 77492

ICM RESALE SHOP - LEAGUE CITY

Address:
631 FM 270
League City, TX 77573
Phone: (281) 332-9894

WEBSITE:
www.icmtx.org/resaleshop.html

Hours:
Monday through Saturday
10:00 a.m. – 6:00 p.m.



KATY CHRISTIAN MINISTRIES (KCM)

KCM SUPER STORE

Address:
333 1/2 S. Mason Road (by Fiesta)
Katy, TX 77450
Phone: (281) 599-7929
WEBSITE: <http://ktcm.org/resale-stores/>

Hours:
Shopping Hours
Mon – Sat 10am - 6pm
(Donation Hours Mon-Sat 9am - 5pm)



1ST STREET RESALE STORE AND BOUTIQUE

Address:
5510 1st St
Katy, TX 77493
Phone: (281) 391-0003
WEBSITE: <http://ktcm.org/resale-stores/>

Hours:
Mon – Sat 10am – 5pm

MEMORIAL ASSISTANCE MINISTRIES (MAM)

MAM RESALE STORE

Address:

1625 Blalock Road
Houston, TX 77080
Phone: (713) 468-4516

WEBSITE:

www.maministries.org/resalestore.htm

Hours:

Mon-Fri 10am – 6pm
Sat 10am – 5pm



Drop-off donations are accepted during store hours. To schedule a pick-up of larger items (such as furniture, televisions, etc), please call 713-491-4330 or emaildonations@maministries.org.

WEST HOUSTON ASSISTANCE MINISTRIES (WHAM)

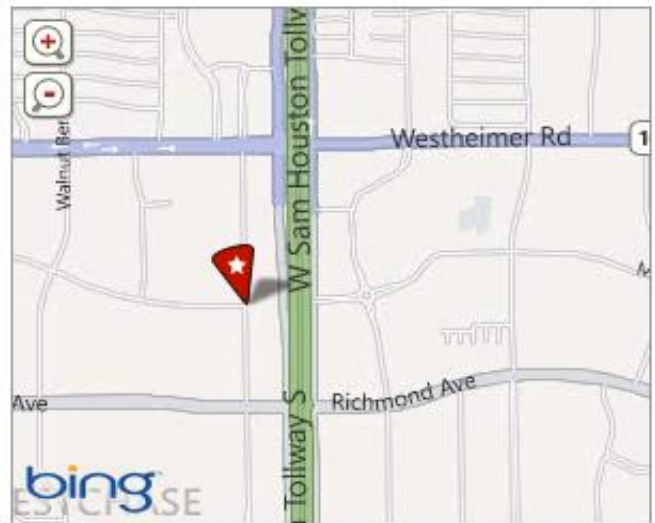
SECOND BLESSING STORE

Address:

3100 Rogerdale Rd
Houston, TX 77042
Phone: (713) 780-2727
3100 Rogerdale Road

Hours:

Monday - Friday: 10:00 a.m. -6:00 p.m.
Saturday: 9:00 a.m. - 6:00 p.m.



ACCEPTS CLOTHING (ONLY) DONATIONS: Emergency Aid Coalition (EAC)
5401 Fannin
Houston, TX 77004
(713) 528-3663 phone
www.eachouston.org

The public may make donations to EAC's Clothing Center, which provides individuals and families with up to two outfits every two months. Some clothing options are limited, and the center is always looking for donations of men's shoes and/or belts. To use the Clothing Center, clients need to show a current photo ID and complete the intake interview.