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Center

# 2011 Summary of Activity and Capacity

In 2011, ACAM's member nonprofits accomplished the following:

### Clients Served (unduplicated count)

Total: 272,428  
Average per member: 22,702

### Services Provided (each client can receive more than one service)

Total: 1,124,872  
Average per member: 93,739  
Range: 13,782 – 388,528

### Types of Service Provided

Total: 40  
Average per member: 12  
Range: 5-19 types of services

ACAM members' collective strength and sustainability:

### Annual Expenses 2011

Total: \$47 million  
Median: \$1.3 million  
Range: \$175,912 - \$30 million

### Average age of the member organizations: 36 years

Range: 7 years - 107 years

### Square Footage of Member Facilities

Total: 392,313 square feet  
Average per member: 32,693 square feet  
Range: 2,215 - 140,958 square feet

ACAM members' collective workforce:

### Volunteer workforce

Total number of volunteers: 11,779  
Total volunteer hours: 309,470  
Range: 37 volunteers - 2,975 volunteers  
  
Value of volunteer hours @ \$21.36/hr: \$6,610,288  
Average value per member: \$550,857  
Range: \$10,296 - \$1,373,106

### Personnel

Total: 445 Full Time Equivalents (FTEs)  
Average per member: 37 FTEs  
Range: 1.5 - 247 FTEs

ACAM continues to grow its membership and services as community needs grow:

Total number of clients referred to other agencies in 2011 due to a shortage of funds: 15,655 (At the 2011 average cost per person of \$138.83 per person, the gap is approximately \$2.2 million.)